

SENECA AREA AGENCY ON AGING LENDING A HELPING HAND

Seneca Area Agency on Aging provides many services for the 32,000 senior citizens in the 10-county southeastern Iowa area, from meals to home-health nurses to transportation to legal services. Although the agency started using Sage Software MAS 90 applications in the 1990s, it was not until the staff started working with Bottomline Software seven years ago that they were able to fully realize the benefits of the programs.

Making Things ‘Crystal’ Clear

According to Donna Bosley, Seneca’s fiscal director, one of the most important things she’s picked up since partnering with Bottomline Software is the ability to make Crystal Reports®.

Crystal Reports are presentation-quality reports built from easily customizable templates on MAS 90 software.

Learning how to make Crystal Reports has “cut a lot of time that I had to spend creating reports and giving me more time to monitor and plan,” she said.

Learning how to submit reports to the state via the Internet has also helped the office to run more efficiently.



Together, these recent additions — Crystal Reports and online submissions— have saved even more time, and more paper, than before, said Lorrie Morrow, a program-information specialist at Seneca.

The comfortable working relationship with Schwenk has also allowed the staff at Seneca to grow and become more familiar with MAS 90. Schwenk is always available should the staff have any problems, but also gives them the space to personalize the applications to their business’s needs.

“He encourages me as a client to learn more about MAS 90. He doesn’t en-

MAIN LOCATION:
OTTUMWA, IA

SIZE: 100 EMPLOYEES

LOCATIONS: 31

Operations: Provides area seniors with social services

MAS 90® Products
*General Ledger
Accounts Payable
Payroll
Bank Reconciliation*

Problem:


Didn’t know how to fully customize MAS 90® to fit their needs

MAS 90 Solution:

Crystal Reports allows for easy personalization and organization

Result:

Employees are saving time and paper by submitting Crystal Reports via the Internet



courage me to be dependent on him at all, he encourages me to be independent as a client,” Bosley said.

Because Seneca receives state funding, it is especially important that they keep funding and benefits straight, due to strict reporting regulations.

Using the General Ledger application, Bosley is able carefully track different sources of funding. “It shows me what type of funding, and the location, and the expense,” she said. For example, “I can tell you on one page every expense that case management has for the month, and the quarter, and the year to date.”

The same goes for the payroll process, which has been streamlined since Seneca started working with Bottomline Software. Shirla Hart, who tracks IPERS benefits for the employees, loves the easy organizational tools on the MAS 90 Payroll applications.

“I just click on deduction report and it just pulls up the information for me. I can go year-to-date or monthly, and there it would just pull them all up so I

can just tell you exactly how much we have to pay in and how much was deducted from the employee. The equations are all built right into it,” she said, demonstrating it all with a few quick clicks.

Without the MAS 90 Payroll software, Hart would have to keep track of benefits and payroll deductions with paper, pencil and a calculator. Shaking her head, she said, “I don’t even want to think about doing that.”

Morrow agrees. Since she began working with Schwenk and Bottomline Software, “everything seems a lot easier now. All I have to do is go in and click a couple of buttons.”

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